Clearspend Touch ID and Face ID

If customer logs on the app, they will be given this option on the homepage:

Once they select this, there will be a pop-up message asking to confirm and prompting them to set their thumb print. This is the same with Face ID. It depends on the phone as some phones will not offer touch ID.

Alternatively, a customer can enable this when they are logged onto the app. By following the steps below:
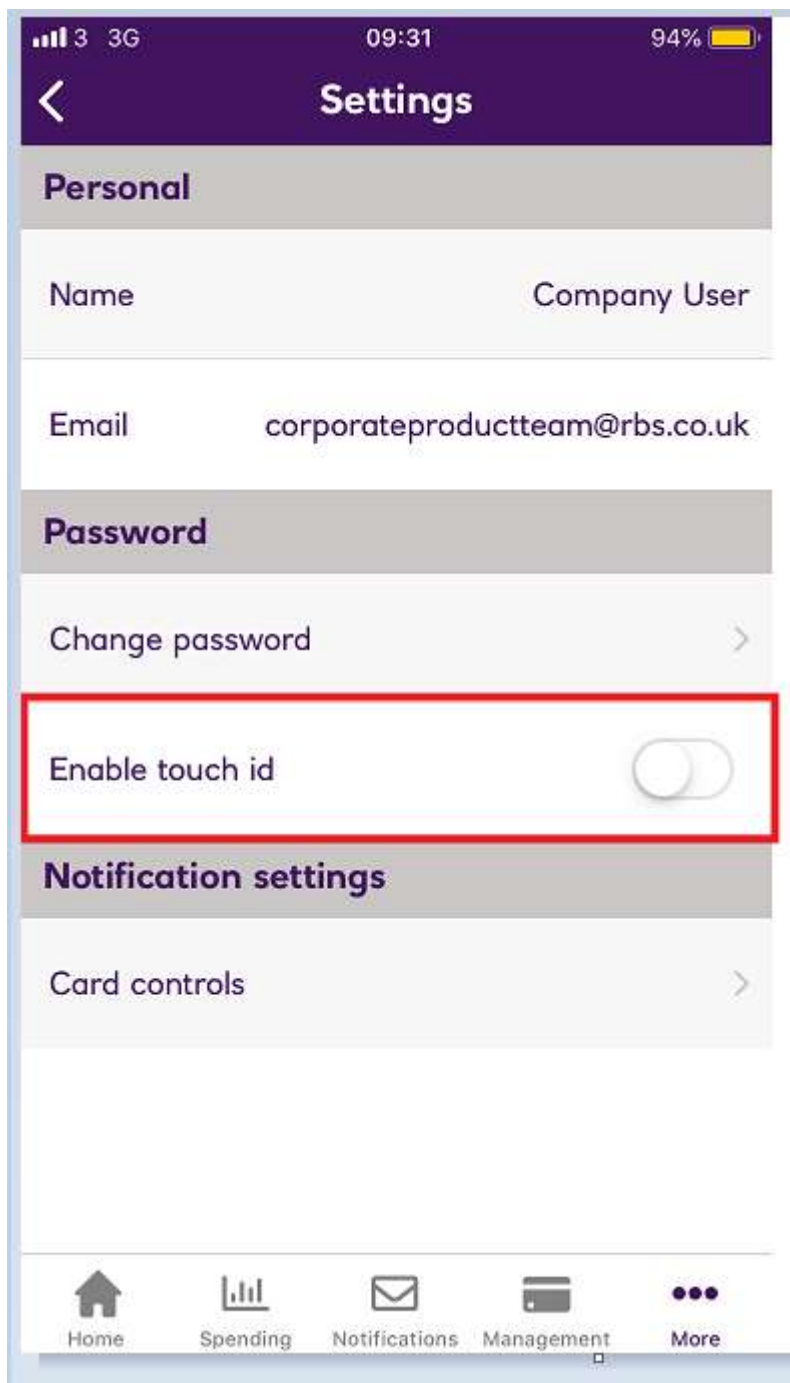
They can either enable or disable Touch ID or Face ID via the settings on the app.

To access the settings, the customer will need to select the '**More**' tab at the bottom of the screen:
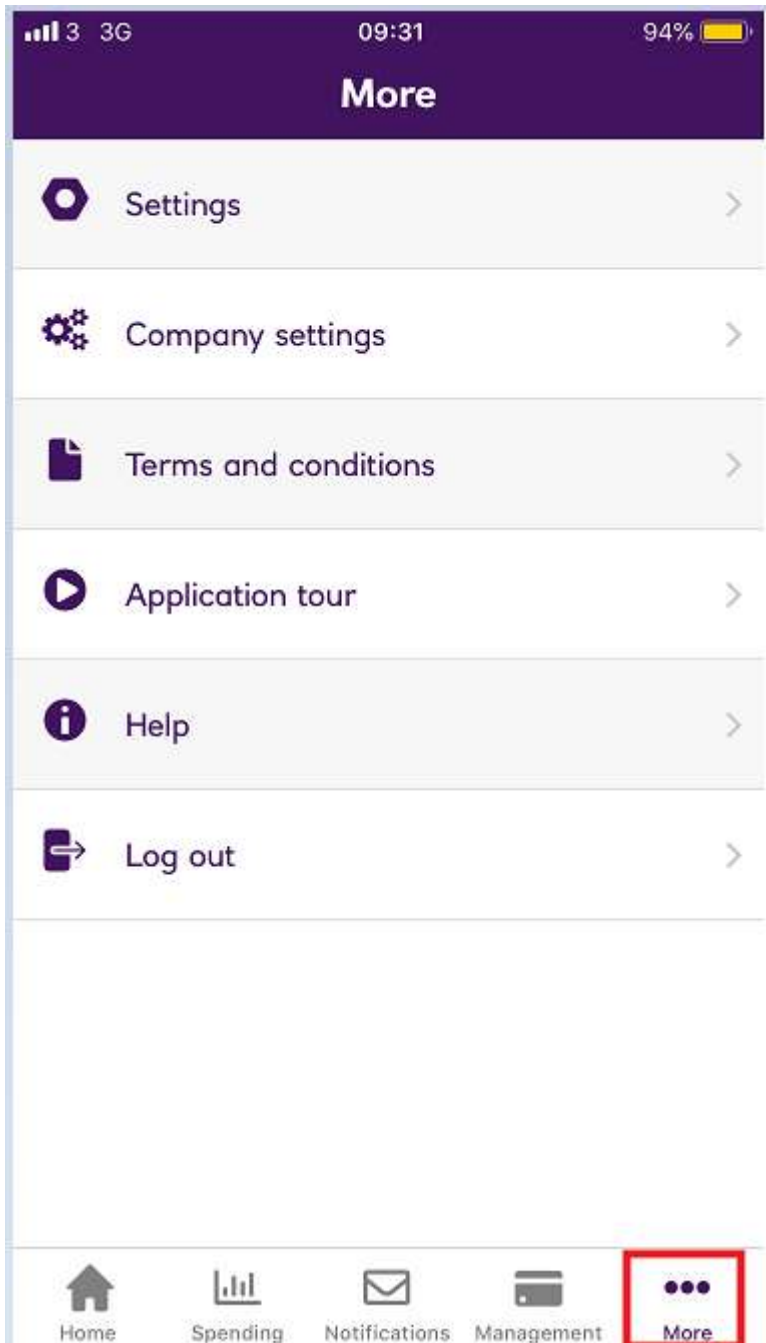
This will bring them up the above list.

They will then need to select '**Settings**' which will give them the following options:

Once here, they can either enable or disable the touch ID function by swiping left and right on the button. Just like from the home screen, this will then prompt them to set their thumbprint/fingerprint and again this will be the same for face ID.